



Water Feature Care Guide





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With stylish design, calming resort style ambience and ability to attract birdlife, our water features make a wonderful addition to any outdoor space. Here are some tips to keep yours looking and performing at its absolute best for many years to come.

Installing your Water Feature

- Ensure your water feature is placed on a solid compressed level surface (use spacers if required). Trim branches or leaves that are touching the feature as they can drain the feature.
- When attaching the pump to the water feature, ensure there is a firm connection between the hose (at the base of the water feature) and the pump intake. To soften and expand the hose for easier attachment, gently warm the hose with hot water or a lighter flame.
- Once the pump is submerged, you can turn it on.
- Adjust the water flow by turning the dial on the side of the pump.
- Ensure the reservoir is slightly above ground level to deter sand and debris that will wear down the moving parts (impellor) inside the pump.
- Most pumps have a 10 meter cable length to attach to an outdoor power source. Consult an electrician if hardwiring is required.

Cleaning the Fountain and Water

- We recommend maintaining water quality by using Clearpond Feature Clean, or Splosht if you have fish or plants.
- DO NOT use bleach or chlorine - this will void your warranty and cause the water feature surface and pump seals to deteriorate.
- If you are planning on introducing fish and plants, you may need additional equipment to keep the water clean. Ask our friendly team in-store for more info.
- Depending on your water quality, white scale build-up may occur on the outside of the feature. Remove with clean water and a non-abrasive scouring pad to avoid staining and paint deterioration.
- Keep the water in the water feature moving and aerated. This will add more oxygen to the water to encourage healthy bacteria and reduce slime and grime. Moving water will also help prevent mozzies from laying eggs in the water.
- We recommend regularly adding fresh tap water to reduce salt/scale build-up as a result of evaporation.
- Spot-test any cleaning products in an inconspicuous area before use over the entire feature.

Maintaining the Pump

- Regularly check the pump intake to remove debris from around the area, then remove the impellor cover to make

sure the impellor is moving freely. Gently wipe away any grime and rinse under running water.

IMPORTANT: Disconnect the pump's power cord before performing any maintenance.

- Make sure water is always covering the pump. Water will need to be added to your feature (hot, windy weather may require more regular top-ups). If the pressure drops or there are bubbles appearing in the fountain spout, top up with water immediately. Place a reticulation node in the reservoir to ensure it is topped-up regularly. Ask our friendly team in-store for more info.

Warranty Information

- **You must keep the full length of cord and original plug to maintain warranty. If your electrician needs to cut the cord, please discuss options with WG Outdoor Life.**
- Keep your feature filled at all times. The warranty won't cover 'burnt out' pumps so switch it off if you're away for extended periods.
- If the pump fails whilst under warranty, the pump will need to be returned to WG Outdoor Life to be assessed, along with the full length of cord, original plug and proof of purchase. The supplier will assess and advise us if your pump can be fixed or if a new pump must be issued.